

Privacy policy

This is the Register and Privacy Policy of Bravura Oy in accordance with the EU General Data Protection Regulation of the Personal Data Act. Drafted 22.10.2018. Last modification 10.12.2025.

1. Controller

Bravura Oy
Bulevardi 22 B
00120 Helsinki

2. Name of the registry

The company online service user register.

3. The legal basis and purpose of processing personal data

The legal basis for the processing of personal data in accordance with the EU General Data Protection Regulation is the person's documented, voluntary, identified, informed and unambiguous consent.

The purpose of processing personal data is to communicate with customers and cooperation partners, maintain customer and cooperation partners relationships and, with special consent, marketing.

Data is not used for automated decision-making or profiling.

4. Content of the register

The information stored in the register can be: person's name, position, company/organization, contact information (phone number, email address, address), IP address of the network connection, information about the ordered services and their changes, and other information related to customer relationship and services. The user gives consent to the data to be collected, depending on the contact form used on a case-by-case basis.

5. Regulated sources of information

The information stored in the register can be obtained from messages sent from the customer via web forms or from other situations in which the customer forwards information. The site also uses cookies to store information about the user.

6. Regular disclosure of data and transfer of data outside the EU or the EEA

The information is not, as a rule, disclosed to other parties. The information may be published to the extent agreed with the customer.

This site uses Google Analytics services. It uses cookies, which are actually text files placed on a computer. They provide information on how the site is used. The information generated by the cookie (including the IP address) is transmitted and stored on Google's servers. With the help of this information, Google analyzes how the user uses the site. It provides reports on various functions for website operators and also provides other services related to site functions and Internet use.

Google may also transfer this information to an outside actor if the law so requires or if any third party processes the information on behalf of Google. Google does not associate the user's IP address with any other information in its possession.

7. Principles of Register Security

The register is handled with care and the information processed by information systems is appropriately protected. Keeping register information on Internet servers ensures that the physical and digital security of their hardware is properly managed. The controller ensures that the stored data, as well as server access and other critical information for the security of personal data, is treated confidentially and only by the employees whose job description allows access.

8. Right of access and right to request information rectification

Every person in the register has the right to check the information stored in the register and to request rectification of any incorrect information or supplementation of incomplete information. If a person wants to check the information stored on him or her to claim rectification, the request must be sent in writing to the controller. The controller may ask the applicant, if necessary, to prove his/her identity. The controller must respond to the customer within the time frame provided for in the EU Data Protection Regulation (as a rule within one month).

9. Other rights related to the processing of personal data

The person in the register has the right to request that the personal data concerning him/her be erased from the register ("the right to be forgotten"). Likewise, the data subjects have other rights under the EU General Data Protection Regulation, such as restricting the processing of personal data in certain situations. Requests must be sent in writing to the controller. The controller may ask the applicant, if necessary, to prove his/her identity. The controller must respond to the customer within the time frame provided for in the EU Data Protection Regulation (as a rule within one month).

10. Information about cookies

In order for this site to work as well as possible, it occasionally stores small data files called cookies on your device. This is common practice for most websites. You can prevent the use of cookies in your browser settings, but this may have an impact on the performance of the site.

What are cookies?

Cookies are small text files that a website stores on your computer or mobile device when you visit a website. Cookies store information about your device usage.

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The user can refuse the use of cookies by making selections in their own browser. However, it is worth noting that in this case all of the functions of the website are not available. By using this website, the user agrees that Google will process his or her data for the above purposes and in the manner described.

How can you manage cookies?

You can manage and/or delete cookies freely. You can find instructions at AllAboutCookies.org. You can delete all cookies on your computer, and most browsers can be set to reject them completely. Keep in mind, however, that if you disable cookies, you'll need to reset certain settings each time you return to the site. It may also be that you are not able to access some of the services and features on the site.